



Wells Fargo Card Services  
PO Box 10347  
Des Moines, IA 50306

April 11, 2024



Thank you for your recent direct communication request for account ending in 1234

Dear Valued Customer,

We're writing you to confirm we received your request to stop collections contact with you for your account referenced above.

What you need to know

We have processed your request and will make sure to be aware of the following information:

- We noted your account to stop collection related communications
- ...

What we know to help

We will ensure that, while we honor your request, you can be contacted via our self-serve channels for all other things you may need to know. Should you have to reach out to us:

- Calling through Monday from 8am to 8pm Central Time
- Calling from 9am to 5pm Central Time
- Calling and leaving your request to return your request then

Credit Counseling Services: If you would like additional help with managing your credit, visit us at [wellsfargo.com/creditcounseling](#), or call 1-877-850-2222.

For assistance with banking or credit products, we encourage you to visit [wellsfargo.com](#) or call 1-800-368-2273.

Thank you.

Wells Fargo Card Services

The information above is for informational purposes only. This communication is not intended to constitute an offer or any other financial product or service.



*Practice takes quick action to give clients piece of mind.*



L21E8002 000115 10209421111 NNNNN NNNNN NNNNN 000001 Q22E807A 000457