

April 11, 2024

6170 LEGAL PRACTICE  
PO BOX 3000  
LOS ANGELES CA 90008

RE: Bobby Chavez (Member)

Dear [REDACTED]

We've received notice regarding that we cease communications with your client which is a member of Navy Federal Credit Union. We've notified your client's authorization to release sensitive, personal information to you as his/her representative. *As requested, we'll cease and desist all communications with your client for all accounts.*

- As required by Regulation E:
  - Bank accounts
- As required by Regulation Z:
  - Credit card
  - Mortgage
  - Checking line of credit
- Consumer loan

*silenced! [REDACTED] acted quickly to stop the calls*

We'll also continue to send any regulatory or legally required communications to your address of record. If you direct us to send these statements or other communications to your client directly, we'll comply with your request. The account statements and communications are provided for compliance and/or informational purposes only and should not be construed as an attempt to collect for payment.

Please note that we've updated our records to reflect your client's cease and desist request as well as your representative. Please direct your client not to update his/her account information online. For debit card transactions, please advise your client to use the following address reflected on his/her record for billing information and its card verification purposes:

PO BOX 3000  
LOS ANGELES CA 90008

